### Our Mission

At North Wake Pediatrics is to offer complete and wholesome healthcare from birth to college years that is individualized, customized and integrated in state of the art settings.

### ABOUT US

North Wake Pediatrics is a pediatric patient centered medical home clinic in Raleigh, NC dedicated to creating a professional and caring environment for our patients and for their parents. We have adopted PCMH, a healthcare delivery model that is committed to providing you with comprehensive coordinated high quality care. Your primary care provider leads the care team which includes nurses, medical assistants, receptionists, specialists and other healthcare professionals working together with you as the center of the care team. When you, as the patient, take an active role in your care, you can be sure you are getting the care that you need.





# **OPEN HOURS:**

Monday:9am-5pm
Tuesday:9am-5pm
Wednesday:9am-5pm
Thursday:9am-5pm
Friday:9am-12pm
Saturday:Closed
Sunday: Closed











We're with you every step of the way.

# ABOUT DR. PATEL

Our clinic is led by Dr. Kamini Patel, a fully accredited board certified pediatrician who has devoted her life to the care and well-being of her patients and their families. Her care extends beyond the immediate physical needs to her patients developmental needs as well. Dr. Patel has exceptional diagnostic as well as practice skills. She understands that sparing a child the trauma of a hospital stay is of enormous value and fills a much needed gap in child care.

### SERVICES

In addition to routine and sick child care, We provide evidence based care with parental input in:

- Treatment and recommended preventive services.
- Equal access to care
- Help setting goals for your care and help meeting them every step of the way.
- Provide evidence- based education about your condition and ways to stay healthy.

# WHAT CAN WE DO?

- Be in charge of your health
- Know that you are a full partner
- Learn about your health
- Understand your lifestyle
- Understand your financial obligation related to your health.

### BENEFITS

- North Wake Pediatrics strives to know you and your health history so we can suggest treatment thats optimal for your health
- Provides clinical advice 24/7.
- Focus on preventive care to keep you as healthy as possible.
- Makes sure that you understand your condition(s) and how to best take care of yourself.
- Help you coordinate your healthcare across the health care system, making appointments
- Use technology to ensure we will eliminate duplicate testing and that all your health records are maintained in one place.

### Contact:

Emergency:

911- Life threatening situations. Poison Control: 800-222-1222 Urgent Medical Questions:

During Office Hours: 919-848-2167

After Hours: 252-432-2497

Text messages and portal messages are NOT monitored for urgent medical needs.

Non urgent medical & billing questions: Please send a portal message or call and leave a message at 919-848-2167. All calls and messages will be answered by the end of the next business day.

# YOUR CARE TEAM

We will get to know you and all aspects of your life which affect your health and well-being.

We will update our records with your input each time you seek care. We will assist you in making healthcare decisions.

We will listen to your questions and concerns and treat you as a full partner in your care.

We will maintain insurance information or give you information on how to obtain insurance coverage.

Communicate with you and your care team. Including other care facilities

#### TIPS

- •Bring any medication you take to your appointments
- •Tell us of any changes in your health since your last visit
- Always tell your medical home team if you get care from other places so we can best coordinate your care
- •Always give other facilities your PCP information when seeking outside care
- •Always speak openly of your expe-rience with your care team so we can provide the best possible care.